

THE CHALLENGE

There is a tremendous surge in hospitality and hotel sector. Due to increase in tourism, this sector plays a major role in securing the comfort of the masses at large. This Client is mutli locational, scattered all across the country. Having many entities at different locations, the efficient and timely management of legal and mandatory compliances and following the legal deadlines became crucial.

The regulatory authority (FSSAI) has laid down stringent provisions to comply with legal formalities which is a key area and a cumbersome exercise for the management of such a sector which is spread across various locations. Apart from specific Acts relating to Food industry, the sector has to abide by various other Acts related to HR, Finance, EHS etc. The number of compliance items is quite large and thus compliance management is a vital and critical area to deal with.

Avantis Softech LLP through its "AVACOM" has provided a solution to make the compliance management simple and system based. It has provided separate dashboard to different users to comply with applicable laws and compliances. The users get system based reminders to comply with applicable legal compliances which are based on legal due dates. To have a control over the compliance management, it has provided a separate dashboard to the hotel management. This umbrella view dashboard acts as a bird's eye view and facilitates the management to know the status of compliances, the dedicated responsible persons and the due dates, etc., in advance.

**HOTELS AND
HOSPITALITY
SECTOR**

CASE STUDY

HOSPITALITY AND HOTEL SECTOR



COMPANY PROFILE:

We can proudly say that our client is a well – known player in hospitality and hotel sector providing best in place services to its customers across India. Recently, it has been bestowed with certifications from ISO for its quality based services, which is an important benchmark for ensuring quality of service and comfort for the customers. It is also an acknowledgement that the accommodation facilities and the food served conforms to the best of quality standards set by the Foods Safety and Standards Authority of India (FSSAI).

CONCLUSION:

Avantis Softech LLP has provided the management with a compelling solution through technology and automation to become legally compliant while achieving their goals of delivering super quality hospitality services. Some of the features in AVACOM product that has helped this group are:

- Enhanced Accountability and Transparency;
- Centralized compliance document management repository;
- Enhanced Process Efficiency with automated workflows;
- Timely compliance updates when Acts, Rules and Regulations change;
- Single dashboard for the management to have an overview of all the compliances done.

