



CASE STUDY

CHEMICAL MANUFACTURING SECTOR

Our client is one of the leading color & effect pigment manufacturer with experience of over 60 years. They built their technical capabilities and infrastructure to grow within classical organic pigment, phthalocyanines and effect pigment spaces. Our client is active in over 85 countries employing around 2000 employees and has two production facilities in India, including sales offices in India, Netherlands, USA, and China and over 170 channel partners globally.

Our client created footprint in Europe and USA and is expanding in China and South Africa in coming few years with an approach to lead globally.

Our client is the winner of special commendation for Golden Peacock Award for Corporate Social Responsibility 2016 and 5 Star Certified by British Safety Council & also awarded the prestigious Sword of Honor for the plant located in India.

COMPLIANCE CHALLENGES

Our Client is a listed entity and having a global presence. Compliance Management is an important aspect and responsibility of the Board of Directors. To keep the interest of the stakeholders intact into the Company Compliance Management plays a vital role.

Chemical manufacturers are facing many challenges, including strict safety and compliance requirements and increased regulations relating to Environment and Health Safety. The Factories Act, 1948 is a very comprehensive legislation dealing with the matters of safety, health and welfare of workers in factories.

Our Client used to manage the Compliances at the Global Headquarters situated in India. However, day to day tracking and management was done using emails and phone calls which had little or no traceability. Filing mainly relating to renewal of license under Factories Act, Environment Laws, Labor Laws etc were getting delayed due to lack of awareness of the compliances. There were around 50 employees involved in compliance activities from various areas such as HR, EHS, Taxation and Compliances relating to Regulatory Boards. Our Client did not have online compliance tracking system as stated in Companies Act, 2013.

Our Client lacked a framework based approach and any reliable method of identifying all relevant compliance and regulatory changes and a process to accommodating the changes in their day to day operations. The client was in need of a centralized document management repository with role based entitlement to manage all their critical compliance documents in one place.

HOW DID AVANTIS HELP?

Avantis had a big challenge for implementation of the business having the global presence. We conducted a thorough analysis of business activity, entities and locations. Based on the analysis our expert team visited the plant locations to understand the operational process. Further our expert team discussed the list of laws and compliances with the department heads and CXOs and identified the users as per their responsibilities. Our team mapped the respective compliances to the identified users and imparted training to each and every user. All the users receive automated reminders, alerts and escalations for the respective compliances allotted to them before the due date which eventually helps in complying before the due date. Avantis configured 50 users and mapped 4000 plus compliances in the system.

As a result, our client migrated from manual; people dependent to an automated, process – oriented and programmatic compliance approach.

